

<b>FINANCIAL ASSISTANCE FAQs</b>	
<b>HOW DO I QUALIFY?</b>	You must complete an application and attach proof of income. The application must be returned on or before your appointment to qualify for the discount.
<b>WHAT BENEFITS DO YOU OFFER?</b>	We try to make healthcare affordable to everyone. To do so, we ask everyone to pay their fair share. A minimum payment is required at the time of service. This minimum payment is based on household income and the services you require. Not all services qualify for discounts.
<b>WHO ARE HOUSEHOLD MEMBERS?</b>	All members of a household who are contributing financial resources in addition to room and board and who are supporting one another financially.
<b>HOW LONG DOES THE DISCOUNT LAST?</b>	Your discount will be in effect for 12 months. If your income or household size changes, please notify PSHC to be sure you are receiving the proper discount. When your discount expires, you will be billed at full pay until your application is renewed. You will need to re-apply for the discount annually.
<b>CAN I STILL QUALIFY FOR A DISCOUNT EVEN IF I HAVE HEALTH INSURANCE?</b>	Yes. However, we must file the claim with your insurance provider before applying any discount. Your discount will be applied to your remaining balance after the insurance payment has been processed.
<b>WHERE CAN I USE MY DISCOUNT?</b>	We can only apply discounts to services provided by PSHC. We cannot apply discount charges from outside physicians or other healthcare facilities, even if we referred you there.
<b>WHAT IS CONSIDERED INCOME?</b>	Salaries, pensions, social security payments, disability payments, alimony, child support, unemployment, cash assistance, food assistance, interest income, and self-employment income (income less operating expenses; schedule C from tax return). Discount is calculated on gross income before taxes.
<b>WHAT ARE ACCEPTABLE FORMS OF PROOF OF INCOME?</b>	<ul style="list-style-type: none"> <li>- Income tax return (must be within 12 months); If self-employed, include Schedule C</li> <li>- W-2 (must be within 12 months)</li> <li>- Two most recent pay stubs (must be within 30 days of application)</li> <li>- Two most recent bank statements (to prove income without other sources)</li> <li>- Child support documentation</li> <li>- Annual Social Security benefit form</li> <li>- Cash assistance letter</li> <li>- Food assistance letter</li> <li>- Any other document proving stated income</li> </ul>
<b>WHEN DO I PAY?</b>	A partial payment is required at time of service. The payment amount is based on your household income. If the partial payment doesn't cover the cost of the visit, you will receive a bill for the balance due. It is very important that you make a payment each month. If you cannot pay off the total amount, make a partial payment or call us to set up payment arrangements. We will be happy to work with you. If our records show no payments in 90 days, your account may be turned over to an outside collection agency.
<b>WILL I STILL BE ABLE TO SEE MY PROVIDER IF MY ACCOUNT IS TURNED OVER TO AN OUTSIDE COLLECTION AGENCY?</b>	Yes, but you will be required to pay \$75.00 at the time of service. You will continue to receive a sliding fee discount if your application has not expired. If the total charges are more than \$75.00, you will receive a bill for the remainder. If charges are less than \$75.00, the overage will be a credit on your account applied to your collection balance.

If you have additional questions, please contact our business office at 620-802-0667. The signed application, with supporting documentation, may be faxed to 620-802-0037 or dropped off at any reception desk before your appointment.